

Client's Charter

We promise to deliver quality, efficient, accurate for the following services:

1. Make available information and disseminate information on registration and time-table by week 17th of the previous semester.
2. Make available information and disseminate information on the final examination time-table by week 15th of the current semester.
3. To release final examination results by latest one (1) day upon approval of Senate.

Client's Charter Performance

SERVICES	DURATION	PERFORMANCE (%)
1. Make available information and disseminate information on registration and time-table by week 17 th of the previous semester.	Sesi 2014/2015	100
2. Make available information and disseminate information on the final examination time-table by week 15 th of the current semester	Sesi 2014/2015	100
3. To release final examination results by latest one (1) day upon approval of Senate.	Sesi 2014/2015	100